

# THE BRISTOL

DOYLE COLLECTION • HARBOURSIDE

## Sustainability Fact Sheet

The Doyle Collection is committed to ensuring that we operate in an ethical, socially conscious, and sustainable manner. We are passionate about learning more, empowering our team members and sparking conversation with the belief that we can all create positive change.

### General Details

- Company sustainability & social responsibility policy first implemented in 2004.
- The hotel has a dedicated sustainability leader reporting to the General Manager as well as the Group Head of Sustainability.
- Dedicated hotel sustainability team with a sustainability zone to communicate with the team.
- "Proud to be green" training for all team members.
- We use cleaning chemicals that are biodegradable, use low volatile organic compounds and are not toxic.
- Carbon footprint & Energy Use Intensity is measured.
- City centre location is serviced by multiple public transport links, including train, bus, and bicycle.
- Sustainability is a major consideration when selecting supply partners
- All paper used within the business recyclable
- Recycling inserts for all bins in rooms

### Awards

- Gold award from Green Tourism achieved 2022 (2 years)
- Platinum award from Greengage achieved 2022
- Green Leaders Gold standard from Trip Advisor achieved 2023
- Green Team nominated to final four for "Sustainability Award" Bristol Hoteliers Night of the Stars – March 2024

### Rooms

- Online check-in available
- Paperless e-billing
- Linen and towelling reuse program
- Motion sensor/timed lighting within staff areas
- Selected fully accessible rooms
- All slippers fully recyclable and wrapped in corn starch
- All bathroom amenities are recyclable
- In room coffee ethically sourced and pods are recyclable

### Food and Beverage

- Locally sourced sustainable produce & drinks where possible
- Vegetarian and plant-based products available
- Echo water - filtered still and sparkling water
- Smart Dispense beer dispensers fitted reducing water consumption, carbon footprint and chemical use
- Single use plastics eliminated from Bars

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## Corporate Social Responsibility

- Support local charities as annual charity of the year - including:
  - o 2022 - Penny Brohn / 2023 – The Trussell Trust / 2024 – St Peters Hospice
- Other charities we support include:
  - o Avon Wildlife
  - o Tree Aid – over £1500 raised in 2023 from having no crackers at Christmas events
- Yearly participants of Great Places to Work
- Every member of the team gets an annual “Step Forward Day” to use for Charity

## Energy

- 100% electricity provided from renewable sources
- Lifts generate green energy
- We employ a live monitoring system so as to continuously review power, gas and water usage
- 100% LED lighting through the property
- Asset replacement strategy focus on energy efficient equipment.

## Waste

- 100% diverted from landfill
- The Hotel recycles the following:
  - o Cardboard
  - o Glass
  - o Mixed recycling
  - o Oil
  - o Batteries
  - o Printer cartridges
  - o Electronics
  - o Food

## Ambitions

- All single use items to be removed, with all items being recycled, recyclable (or both) by end of 2024
- Programme to reduce carbon footprint & Energy Use Intensity put in place
- Energy Management system being reinvigorated with works to be completed by end 2024